

32nd Annual Network and Distributed System Security (NDSS) Symposium

Exploring User Perceptions of SecurityAuditing in the Web3 Ecosystem

Molly Zhuangtong Huang¹, Rui Jiang¹, Tanusree Sharma², and Kanye Ye Wang¹

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San Diego, CA Tuesday, 25 February 2025



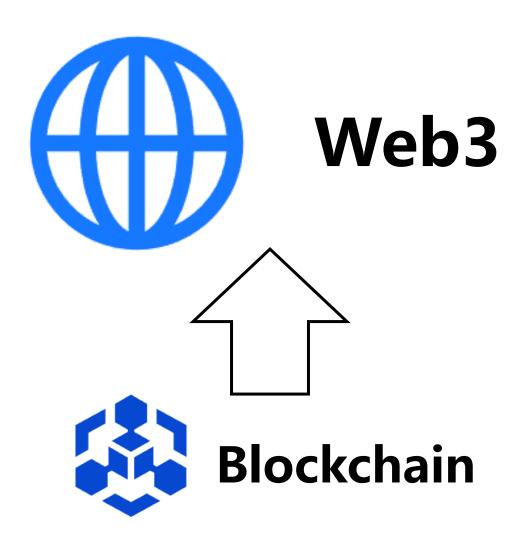








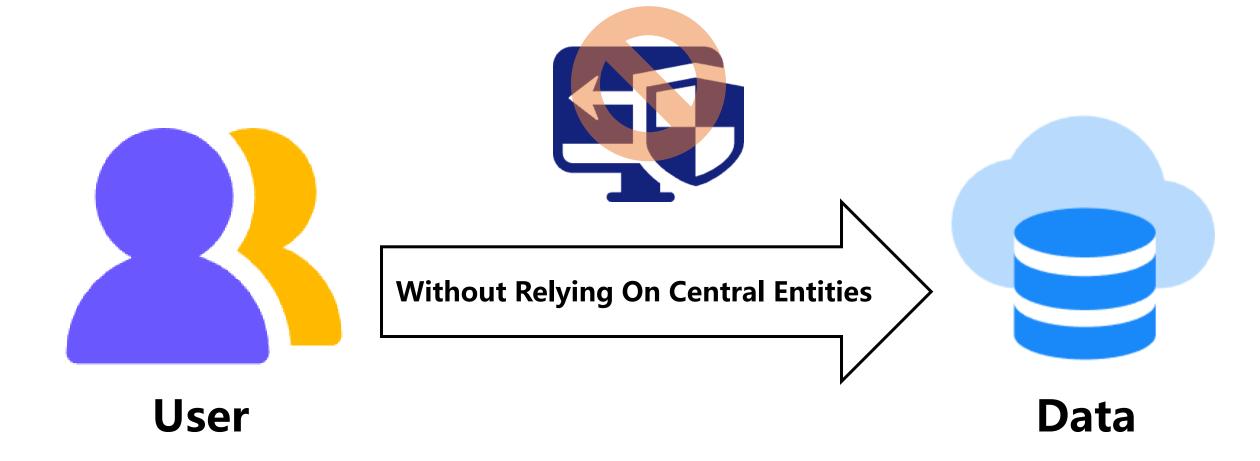




















Security Issues



User





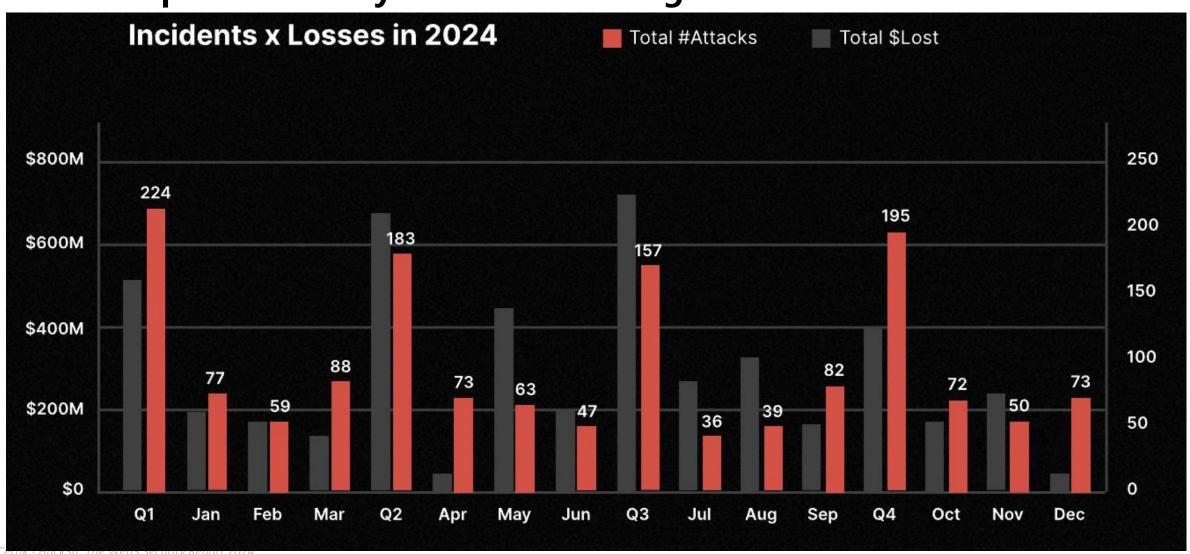
Data







Frequent Security Incidents And Significant Financial Losses

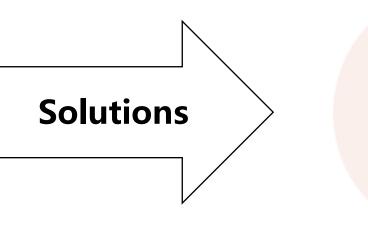














Security Firms

Security Issues









Security Auditing



Solutions



Security Firms

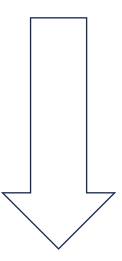
Security Issues













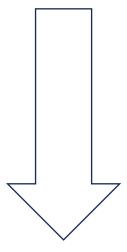








External Audits





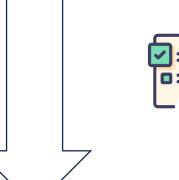








External Audits





Smart Contract



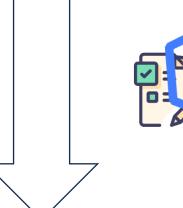








External Audits





Fix Smart Contract Vulnerabilities











External

Audits



Fix Smart Contract Vulnerabilities







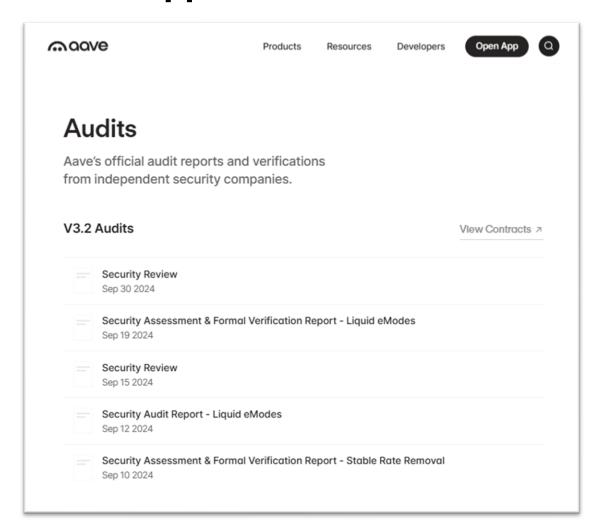




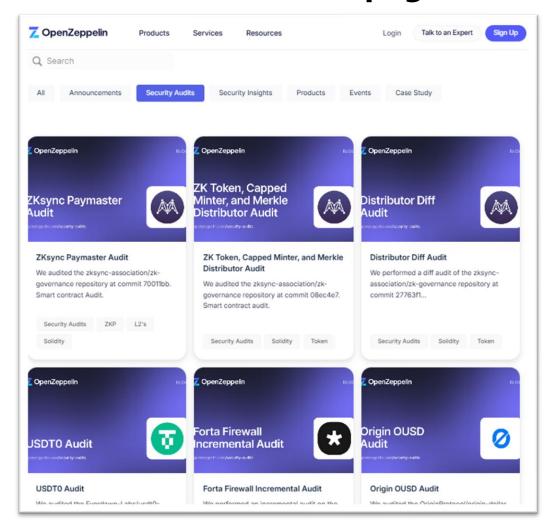


Public Audit Disclosures

Application Website



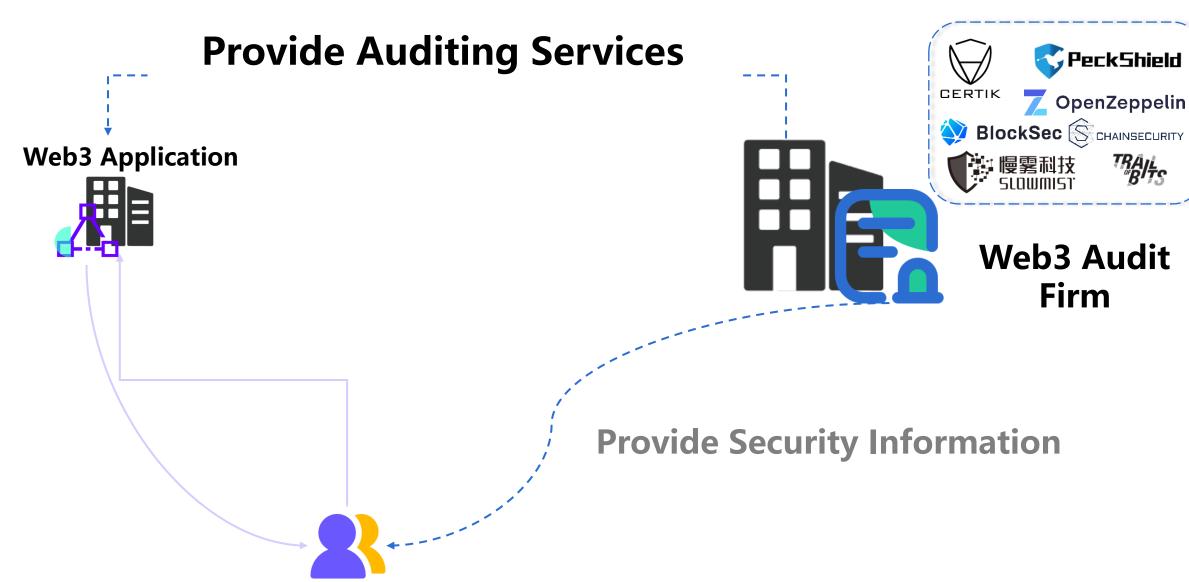
Audit Firm Homepage











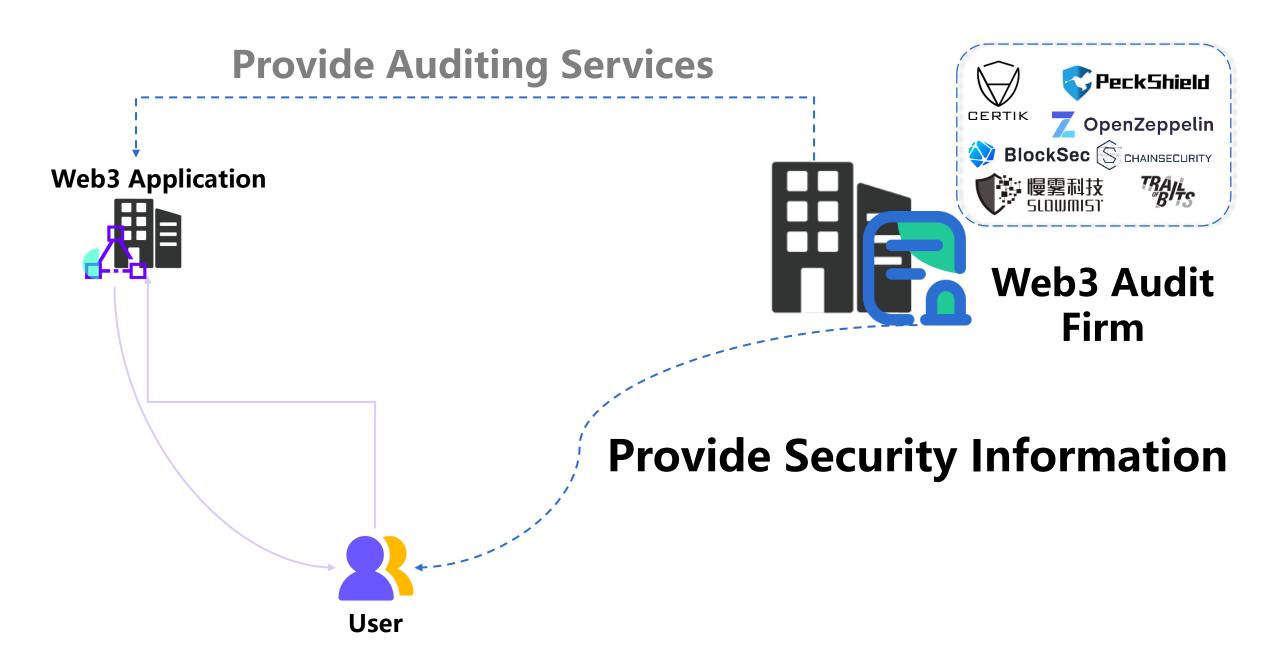
User

Web3 Audit





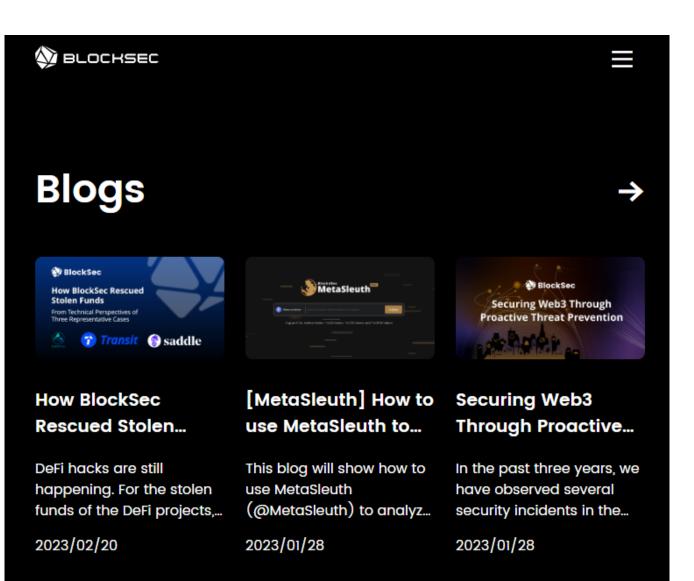


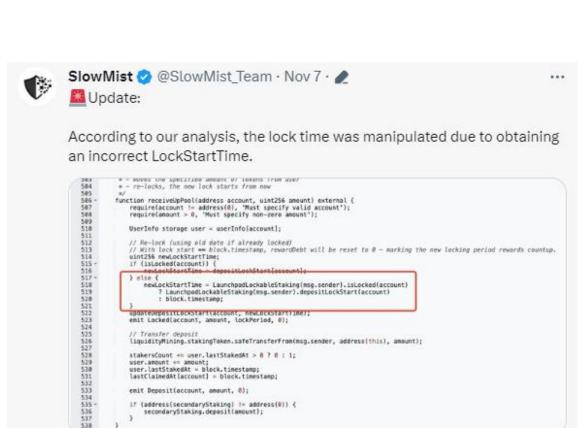














III 7.8K

17 10







Is This Security Auditing **Enough To Secure Web3?**









Technical Security



Usable Security









Technical Security









Exploring User Perceptions of SecurityAuditing in the Web3 Ecosystem

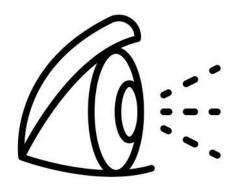








User



Perceive



Web3 Auditing Security Information

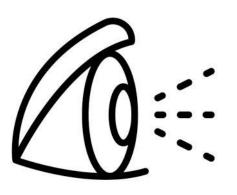








User



Perceive



Role of Web3 Auditing In Enhancing Security





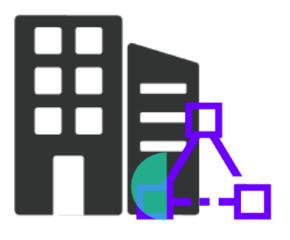




User



Impact



Interaction With Web3 Application









Case Study

Information disclosure review on 21 audit firm websites



Interview

Perceptions of 20 Web3 users



Data Analysis

905 related discussions on Reddit









How Do Users Perceive Security Information Obtained From Web3 Auditing?







Insufficient Information Comprehensiveness

84%

Unclear Team Member

87%

No History Record











Insufficient Information Depth

"I feel many of them are overly simplified. Many audits adopt a mass-production method to endorse applications and gather funds merely. The resulting report is concise, just a few pages, and the content lacks depth" (P01)









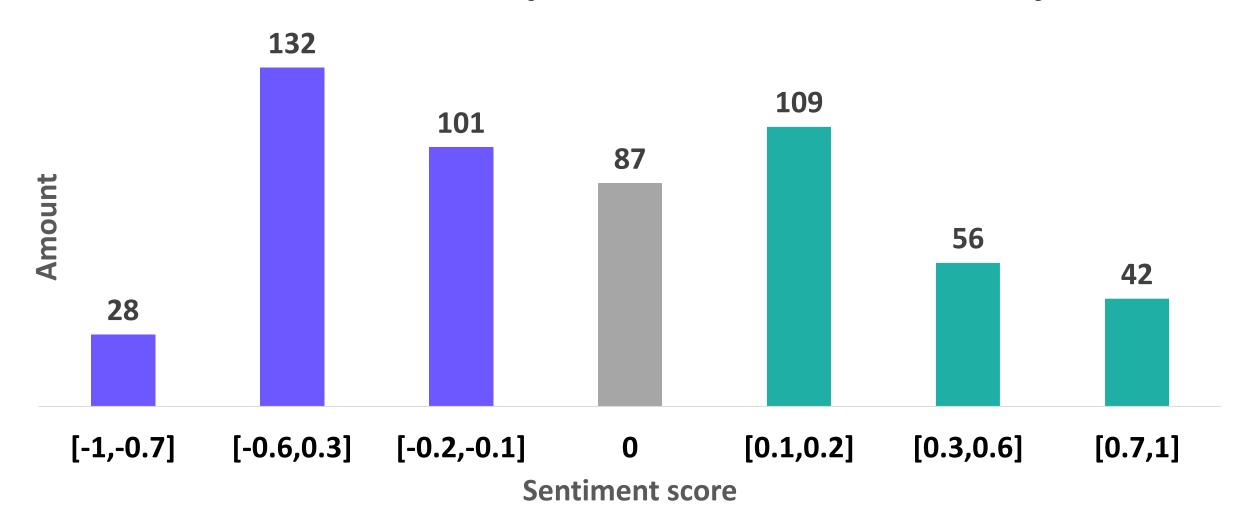
How Do Users Perceive the Role of Web3 Auditing in Enhancing Security within the Web3 Ecosystem?







Distribution of Sentiment Analysis on Online Web3 Community Discussion

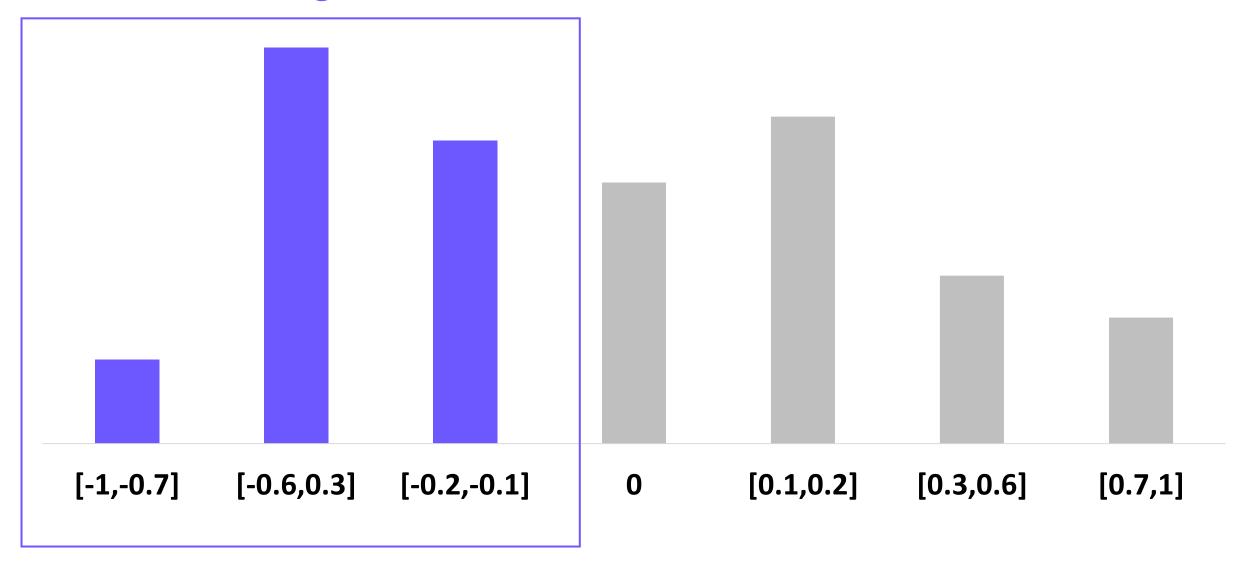








Negative Attitudes









Questioning the Effectiveness

"Do Web3 audits hold any value? On a single day, two Web3 applications verified by [Audit Firm] suffered breaches, with losses summing up to 14 million USD" (Post189).







Questioning the Effectiveness

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Questioning the Auditing Firms

"Slip a bribe to the audit team." (Post266: Comment13).

Independence?

"The brief three-page report, scarcely filled with a hundred words about an 'Accumulated Error from Integer Division'... it lacks any solid proof... This is both disappointing and disturbing" (Post65).

Impartiality?







Questioning the Auditing Firms

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Impartiality?







Auditing Firms Lack Reputation

90%

Can't name a

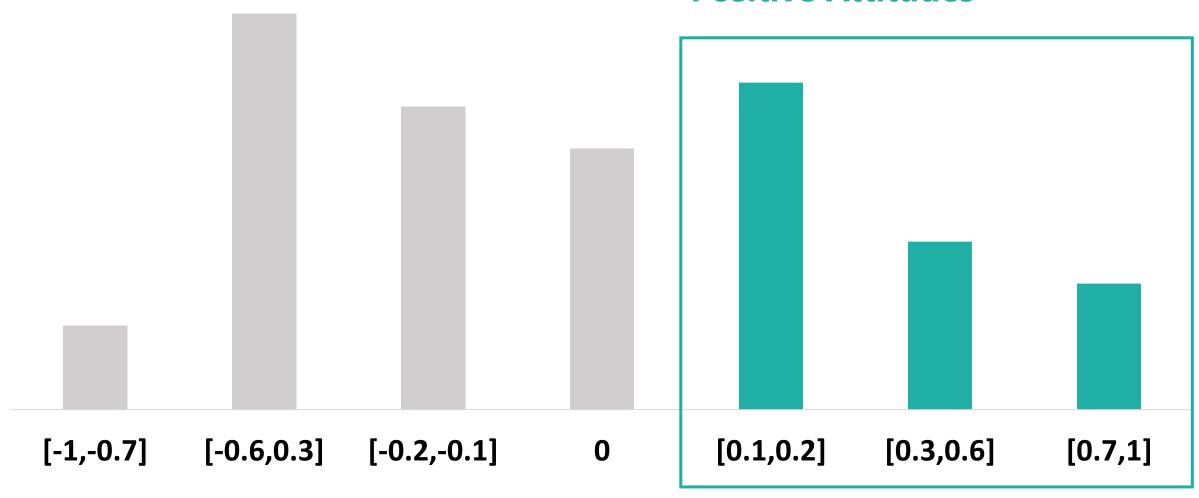
trustworty audit firm







Positive Attitudes









Catalyst for Enhanced Security

"I think that auditing can reduce the likelihood of such attacks to some extent" (P03)

"Mandating that [application] be backed and audited would be a commendable regulatory measure" (Post57:Comment2).







Proof for Security Efforts

"Contract security itself cannot achieve 100% protection. . . the greatest value of an audit is to give ordinary users confidence, showing that the application is serious about its security and at least willing to invest in an audit." (P14)



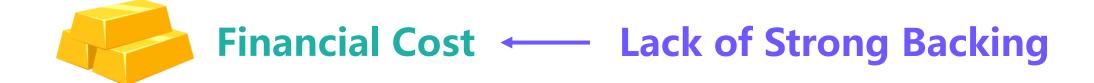






Proof for Security Efforts

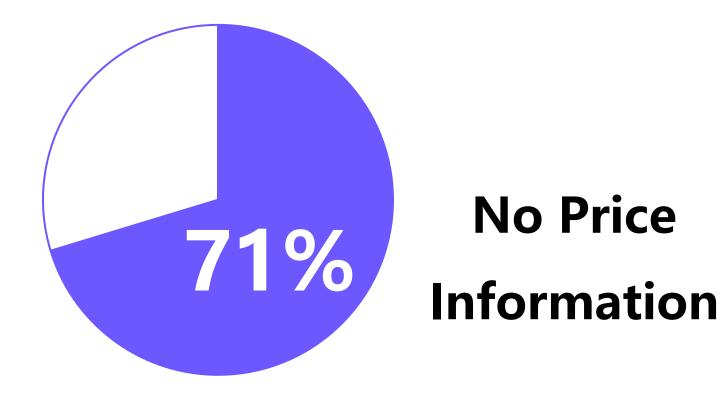
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Hard to Know Proof for Security Efforts



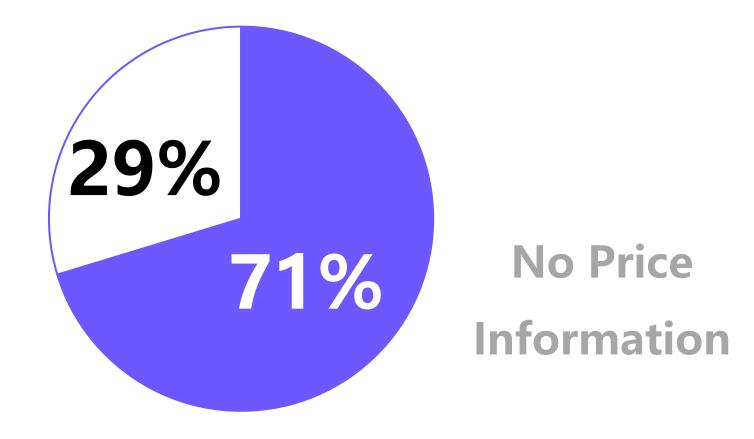






Hard to Know Proof for Security Efforts

Depends on Workload











How Do Users Perceive The Impact of Web3 Auditing on Their Interactions With Audited Applications?





Limited Impact on Security Decisions

"I don't think it is necessary to read the audit report. . . I at least know that this application has been audited" (P15).

"I just browsed it briefly and didn't look at it seriously" (P08)







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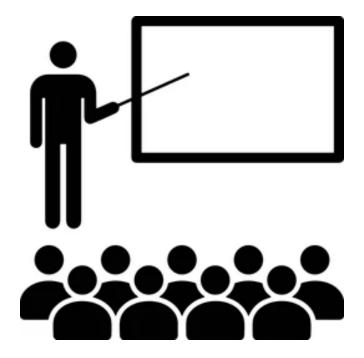
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Security Education

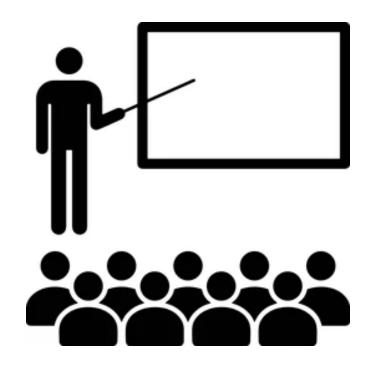








Security Education





Security Awareness

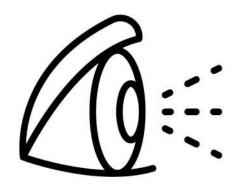












Perceive



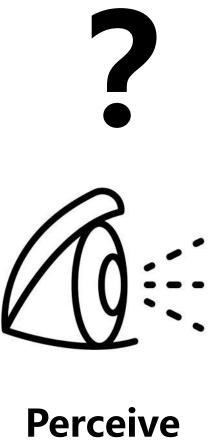
Web3 Auditing















Web3 Auditing









The Unique Characteristics of Web3 and

Challenge in Security Auditing









Decentralization



User



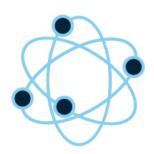
Blockchain











Decentralization

More autonomy with more risk



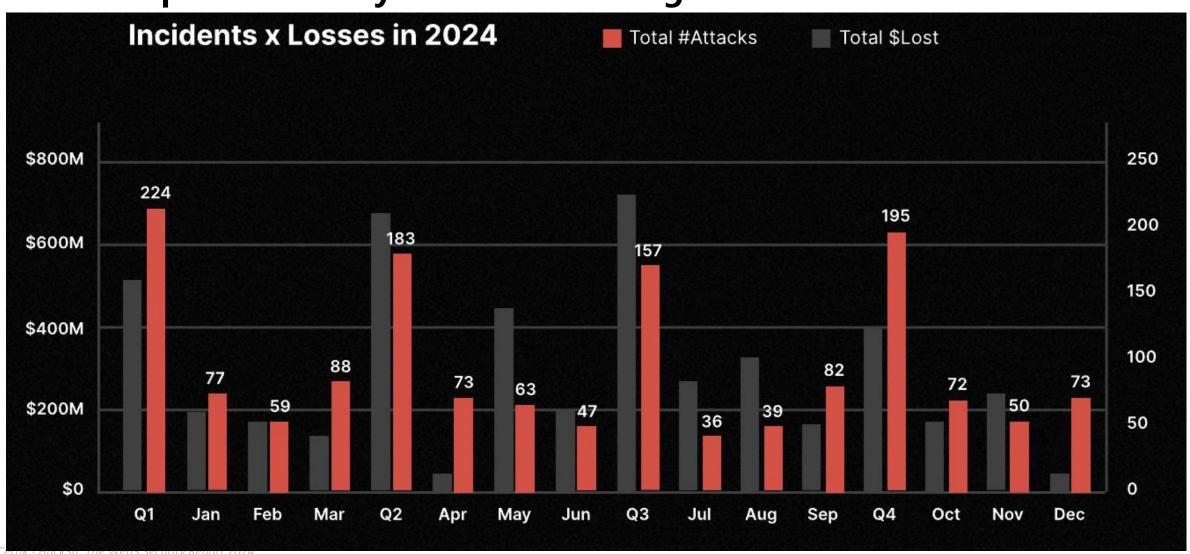
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Frequent Security Incidents And Significant Financial Losses

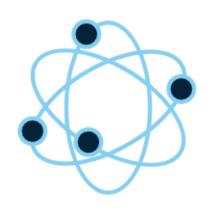


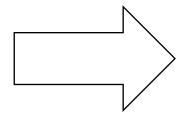














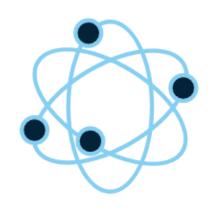
Decentralization

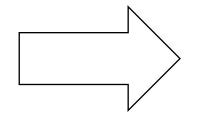
Community Challenges











Trust? Impartiality?



Decentralization

Community Challenges









Web3

Auditing



Lack of Regulation









Auditing



Lack of Regulation

Potential Regulatory Tool











Lack of Regulation

Potential Regulatory Tool



















Lack of Regulation











Standards?





Web3 Auditing





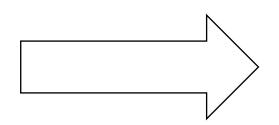


Reputations?



















Technical Complexity



User











Technical Complexity



More technical knowledge for average user









Technical Complexity

More technical knowledge for average user



User







Technical Terms

Accessible Report





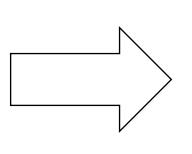


Readability?

Professionalism?









Diverse Users Backgrounds







Design Implication



User: Leveraging Communities for Technical

Understanding



Audit Firms: Information Balance and Trust-built

Measures







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THANK YOU!

Any questions?

Email us at: yc37496@umac.mo

X: @ZhuangtongH



